Instantaneous Kerosene Fired Water Heater
Operation and Maintenance Instructions

MODEL BS-36UFF

Important
Read and understand instructions before installing or using this water heater. Retain instructions for future reference. Check local codes and ordinances for permitted use.

Caution
This water heater shall not be used for commercial use or for any purposes other than hot water supply uses. It may cause a malfunction or cause to shorten its service life. Do not remove the rating plate and labels from the water heater unit.

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SECTION A:
SAFETY TIPS

BE SURE TO FOLLOW THE FOLLOWING INSTRUCTIONS.

The instructions which are contained in this manual are classified into the following two types, which are "WARNING" and "CAUTION". These instructions are intended to provide the important information for safe operation.

"WARNING" indicates the possibility of causing the user a fatal accident or serious injury, if the water heater is incorrectly operated.

"CAUTION" indicates the possibility of causing the user injuries or material damages, if the water heater is incorrectly operated.

⚠️ WARNING ⚠️

1. Never use any fuel other than water-clear kerosene (ASTM No. 1-K grade). NEVER USE GASOLINE! Use of such fuels can result in an explosion and/or fire and cause injury.

2. Never store flammable liquids or materials such as gasoline near the unit.

3. This unit should be installed by a licensed, authorized person(s) due to the necessity of making electrical, water and fuel connections.

4. RISK OF BACKFIRE AND INDOOR AIR POLLUTION. Before operation make sure flue pipe is free of snow, icing, leaves, bird’s nest or strong drafts.

5. RISK OF INDOOR AIR POLLUTION AND FIRE. Be sure the exhaust pipe is properly installed and connected. Aluminum tape may be used for sealing exhaust pipe connections.

6. RISK OF INJURY FROM MOVING PARTS AND ELECTRICAL SHOCK. Disconnect power cord before servicing unit.

⚠️ CAUTION ⚠️

1. HOTTER WATER INCREASES THE RISK OF SCALD INJURY. Water heaters are intended to produce hot water. Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and permanently injure you upon contact. Before changing temperature setting make sure nobody uses a shower. High temperature setting increases the risk of scald injury. Temperature has been set at factory to about 130°F.

2. RISK OF SCALD INJURY. When using a shower, feel the temperature of the water with your hand before getting under the water.

3. RISK OF SCALD INJURY. Do not touch hot water flowing from temperature and pressure relief valve.

4. RISK OF BURN INJURY. Do not touch flue pipe top and exhaust pipe. The insulated material provided should be installed around the exhaust pipe. Due to high surface temperature, keep children away from the unit.
OTHER PRECAUTIONS

1. This unit is only for indoor use. Avoid its exposure to rain or moisture.

2. Do not use for drinking or cooking until the water supply has been approved by local authorities.

3. Hot water (or cold water) left in heat exchanger or piping must not be used for cooking or drinking.

4. When using a large amount of hot water the temperature may change, even though the temperature setting has not been changed. Special caution must be taken if two faucets are open at the same time.

5. If the unit appears to be operating abnormally or in an emergency, turn off the unit and call an authorized service person.

6. Avoid the use of hard water. In regions where hard water is the only source, take advantage of a water softener.

7. Do not use a damaged unit. If repairs are needed, contact your dealer.

8. Keep the area around the unit, the fuel tank and the flue pipe clean and free of flammable materials.

9. If you plan to be away from your home for a long period of time, shut-off the fuel valve from the fuel tank. Press "POWER SWITCH" to "OFF" position and disconnect the power supply cord.

10. If the unit is not used for a long period of time, the fuel tank may cause the water to pool. Be sure to remove such water from the tank before using the unit.

11. The use of the water heater with the temperature selector knob at "B", "HOT", or "COLD" may cause to propagate bacteria in water. In order avoid this, turn the temperature selector knob to "VERY HOT" once a week to heat the water heater and water at high temperature for approximately one hour.

12. Before changing temperature setting, make sure that the water heater is free from being used by any of your family at any place in-house, which must also be performed under the recognition of "Caution for High Temperature" by all family members.
SAFETY FEATURES

1. Ignition Safety Device (Flame Sensor)
The unit will automatically stop all operations if ignition fails or if the flame fails during combustion. "WARNING" lamp will light.

3. Over Heat Protector
In order to prevent burns, the over heat protector automatically stops all operations if the water in the heat exchanger reaches abnormally high temperatures due to temperature controller malfunction. The "WARNING" lamp will light.

4. Power Failure Recovery System
If power fails during water heater operation the unit will turn off. When power resumes the unit will automatically reignite.

5. Fully Vented System
Flue pipe system provides outside air for combustion and vents all combustion products to the outdoors.

6. Fusible Link Valve
If a household fire should occur, causing the fuel line or water heater to extremely become hot, the fusible link valve will stop the fuel supply to the burner. This will prevent the fuel supply from the external tank from continuing to flow into the house.

7. Fuel Strainer
Special strainer catches any dirt or impurities present in the fuel before it is sent to the burner.

8. Heat Exchanger Bi-Metal Switch
If the heat exchanger temperature is raised abnormally because of a malfunctioning thermostat, the burner is automatically extinguished and the "WARNING" lamp will light.

9. Temperature Fuse
When the air around the heat exchanger rises to an abnormal level, the temperature fuse is blown and the unit turns off. The "WARNING" lamp will light.

10. Air Pressure Switch
When the air flow volume goes down or the flue pipe is clogged, the burner is automatically extinguished and the "WARNING" lamp will light up.

2. Empty Burning Protective Device
If the heat exchanger is not filled with water, the unit does not operate and "Warning" lamp will light. Open hot water faucet and make sure that water comes out continuously. And then press ON/OFF switch again after supplying water in the heat exchanger.
# SECTION B: SPECIFICATIONS

## SPECIFICATIONS

<table>
<thead>
<tr>
<th>Model:</th>
<th>BS-36UFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Pressure Vapor</td>
</tr>
<tr>
<td></td>
<td>Forced Flue</td>
</tr>
<tr>
<td></td>
<td>Instantaneous</td>
</tr>
<tr>
<td></td>
<td>Direct Connection to Main Supply</td>
</tr>
<tr>
<td>Ignition:</td>
<td>High Voltage Discharge Spark</td>
</tr>
<tr>
<td>Fuel:</td>
<td>ASTM No.1-K Grade Kerosene only</td>
</tr>
<tr>
<td>Efficiency:</td>
<td>92% (1)</td>
</tr>
<tr>
<td>Hot Water Out Put:</td>
<td>129,000 BTU/h</td>
</tr>
<tr>
<td>Fuel Consumption:</td>
<td>1.1 gal/h</td>
</tr>
<tr>
<td>Capacity of Heat Exchanger:</td>
<td>5.10 gal</td>
</tr>
<tr>
<td>Fuel system:</td>
<td>External tank (2)</td>
</tr>
<tr>
<td>Dimensions (W x H x D):</td>
<td>12-5/8&quot; x 27-3/4&quot; x 22-1/2&quot;</td>
</tr>
<tr>
<td>Weight:</td>
<td>86 lbs. Empty</td>
</tr>
<tr>
<td>Vent Pipe Hole:</td>
<td>4-3/4 diameter</td>
</tr>
<tr>
<td>Maximum Length of Vent Pipe System:</td>
<td>10 ft., 3 bends or less</td>
</tr>
<tr>
<td>Electrical Rating:</td>
<td>120 Volts AC, 60 Hz Ignition - 110W Burning - 98W</td>
</tr>
<tr>
<td>Required Accessories:</td>
<td>Fuel strainer, Temp &amp; pressure relief valve</td>
</tr>
<tr>
<td>Safety Device:</td>
<td>Over-heat protector, Ignition safety device, Empty burning protective device, Heat exchanger bi-metal switch, Temperature fuse, Fusible link valve</td>
</tr>
<tr>
<td>Exhaust Air Temperature:</td>
<td>less than 500°F</td>
</tr>
<tr>
<td>Nozzle:</td>
<td>1.1 GPH</td>
</tr>
<tr>
<td></td>
<td>60°</td>
</tr>
<tr>
<td>Temperature Fuse:</td>
<td>282°F</td>
</tr>
<tr>
<td>Electric Current Fuse:</td>
<td>5 A</td>
</tr>
</tbody>
</table>

(1) Heat and vaporized water are produced by the combustion process of this water heater. This rating does not take into account heat loss due to condensation of water vapor.

(2) External tank to be purchased from local suppliers.
SECTION C: FUEL GUIDE

The Toyotomi BS-36UFF is designed for use with ASTM No. 1-K Grade kerosene only. Use of low-quality kerosene will cause burner performance to drop, leading to abnormal combustion and reduced the unit life.

Purchase only 1-K kerosene in non-red cans reserved exclusively for kerosene and marked accordingly with the word "KEROSENE". Always store your kerosene in a separate area from where you store gasoline for your power equipment to avoid accidental use of gasoline in your water heater.

What to Buy...

ALWAYS: Clean and high-quality KEROSENE, ASTM No. 1-K.

ALWAYS: Kerosene free of contaminants, water or cloudiness.

NEVER: Gasoline, alcohol, white gas, camp stove fuel or additives.

NEVER: Yellow or sour-smelling fuel.

How to Store It...

ALWAYS: Store in a clean container, non-red in color, clearly marked KEROSENE.

ALWAYS: Store away from direct sunlight, heat sources or extreme temperature changes.

NEVER: In a glass container, or one that has been used for other fuels.

NEVER: For longer than six months.

NEVER: In the living space.

Why It is Important...

Pure, clean kerosene is essential for safe and efficient water heater operation. Poor quality or contaminated kerosene can cause:

- Excess tar deposits on burner and flue pipe
- Incomplete combustion
- Reduced unit life

Use of a highly volatile flammable fuel such as gasoline can produce uncontrollable flames, creating a severe fire hazard.
SECTION D: OPERATION

FUELING

WARNING: Use KEROSENE only (ASTM No. 1-K). Never use gasoline, thinner, benzene, light oil or waste oil.

CAUTION: Make sure that the fuel is clean and free from dirt and water. Water and dirt may cause combustion failure and shorten the life of components such as the fuel pump. Be sure to refuel before the tank runs out. Avoid having the fuel tank and fuel line run empty.

REMOVING AIR TRAP

When operating for the first time or when refueling an empty tank, air may be trapped in the fuel line, making ignition difficult. In this situation, follow the procedures below:

1. Press "POWER SWITCH" to "OFF" position. Disconnect the power supply cord.

2. To catch the fuel which will drain out, put a small container under the strainer.

3. Loosen the screw on top of the strainer. Immediately wipe off any spilled fuel.

4. Remove the trapped air thoroughly. Failure to remove all the air will cause improper ignition and may extinguish the unit.

5. Tighten the screw after removing trapped air.

6. Plug into the receptacle. Press "POWER SWITCH" to "ON" position. Note: In the event of an ignition failure, press "POWER SWITCH" to "OFF" position and after 10 minutes press "POWER SWITCH" to "ON" position once again.

INSPECTION BEFORE OPERATION

1. Before turning on the POWER SWITCH, make sure that the water supply inlet is open and that water runs out properly by opening a hot water faucet. If not, check the drain valve to see if it has been left open.

2. Check for water leaks in the pipes.

3. Be sure there is a sufficient amount of fuel in the tank and that there are no leaks in the pipe line.

4. Be sure the power supply is properly connected and grounded to the unit.

5. Be sure the area around the water heater is clear of flammable materials such as gasoline, thinner or Flammable vapors.

6. Be sure the exhaust and flue pipes are securely connected and that there are no leaks.
OPERATION

CAUTION:

- Hotter water increases the risk of scald injury.
- Thermostat has been set at factory to about 130°F.
- Risk of scald injury. When using a shower, feel the temperature of the water with your hand before getting under the water.
- When using a large amount of hot water the temperature may change, even though the temperature setting has not been changed. Special caution must be taken if two faucets are open at the same time.

1. Open the fuel tank valve.

2. Press "POWER SWITCH" to "ON". "POWER" lamp will come on. Automatic operation is based upon the temperature of water inside the heat exchanger. "BURNER" lamp is lit when the burner is in its operation mode.

NOTE: When operating for the first time or after running out of fuel, ignition may not occur because of air in the fuel line. In that case, remove air as described in the previous section.

ADJUSTING WATER TEMPERATURE

CAUTION:

- Hotter water increases the risk of scald injury.
- Thermostat has been set at factory to about 130°F.
- Risk of scald injury. When using a shower, feel the temperature of the water with your hand before getting under the water.
- Risk of scald injury. Before changing the temperature setting, make sure that the water heater is free from being used by any of your family at any place in-house.
- When using a large amount of hot water the temperature may change, even though the temperature setting has not been changed. Special caution must be taken if two faucets are open at the same time.
- The use of the water heater with the temperature selector knob at "B", "HOT", or "COLD" may cause to propagate bacteria in water. In order avoid this, turn the temperature selector knob to "VERY HOT" once a week to heat the water heater and water at high temperature for approximately one hour.

The temperature of the hot water is raised by turning the temperature selector knob clockwise.

<table>
<thead>
<tr>
<th>Position of Temperature Selector Knob</th>
<th>Hot Water Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>VERY HOT</td>
<td>around 155°F</td>
</tr>
<tr>
<td>B</td>
<td>around 147°F</td>
</tr>
<tr>
<td>HOT</td>
<td>around 112°F</td>
</tr>
<tr>
<td>A</td>
<td>around 88°F</td>
</tr>
<tr>
<td>COLD</td>
<td>around 69°F</td>
</tr>
</tbody>
</table>

NOTE:

- Seasonal change in temperature of water from main results in different hot water temperature supplied. Use hot water supply faucet to control hot water temperature, or readjust temperature setting.
- The hot-cold mixing faucet is recommended to be used for your harmless and comfortable use of the water heater. Choose a mixing faucet which can provide a pleasant feeling of water temperature with less temperature fluctuation.
- After installing the mixing faucet, turn to first set the temperature selector knob at the position of "VERY HOT" and next gradually adjust the water temperature by adding cold water to your preferable level. Sufficient care must be taken not to misoperate this adjustment, which may cause to scald your hands.
FLOW RATE AND WATER TEMPERATURE

<table>
<thead>
<tr>
<th>SEASON</th>
<th>INCOMING WATER TEMP</th>
<th>HOT WATER TEMP</th>
<th>FLOW RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUMMER</td>
<td>80°F</td>
<td>120°F (40°F RISE)</td>
<td>4.9 GPM</td>
</tr>
<tr>
<td>SPRING &amp; FALL</td>
<td>60°F</td>
<td>120°F (60°F RISE)</td>
<td>3.5 GPM</td>
</tr>
<tr>
<td>WINTER</td>
<td>40°F</td>
<td>120°F (80°F RISE)</td>
<td>2.7 GPM</td>
</tr>
</tbody>
</table>

NOTE: Whenever high temperature water is required for continuous demand, lessen the flow rate. Whenever low temperature water is required, the flow rate may be increased.

TURNING UNIT OFF

1. Press "POWER SWITCH" to "OFF" position. All lamps will go out.

2. Close the fuel tank valve.

PREVENTING FREEZE UP

In order to prevent any kind of damage or leaks caused by freezing, keep the pipes heated at all times, as specified below.

CAUTION: In order to prevent the water heater from being broken or caused with a leak, regardless of being used in the cold district or in the warm or hot district, the water supply piping, hot water supply piping, drain pipe, check valve, valves, expansion tank, and temperature & pressure relief valve are to be protected with sufficient insulation materials (by wrapping with heat insulation or by equipping an freeze prevention heater).

1. OPERATING AT HIGH TEMPERATURE

   CAUTION: Risk of scald injury. Before changing temperature setting make sure that the water heater is free from being used by any of your family at any place in-house.

Set the Thermostat to the "VERY HOT" position, and press "POWER SWITCH" to "ON" position.

NOTE: Since this method cannot prevent the water inside of the piping from being frozen, sufficient insulation measures are to be given according to the requirements mentioned in the above cautions.
2. DRAINING WATER

When you do not plan to use the unit for an extended period, the following procedures are recommended.

1. Turn the unit off.
2. Disconnect the power supply cord.
3. Close the fuel tank valve securely.
4. After closing the main water supply valve, open up all the faucets.
5. Open the drain valve on the bottom of the unit.
6. Pull up the lever of the temperature and pressure relief valve.

NOTE: While the water heater is not used in the winter season or in the cold district where the water supply is frozen, or if it is not used for a long period of time, it is suggested to drain the water heater and related piping system off completely.

When re-supplying water in the water heater and system:

1. Close the air exit valve, if it is provided for the piping.
2. Close the drain valve.
3. Pull down the lever of the temperature and pressure relief valve.
4. Close all the hot and cold mixing faucets once.
5. Fully open the main water supply valve.
6. First slowly open the valve for the hot and cold mixing faucet which is located in the farthest place and gradually increase the flow rate as water starts flowing continuously. When air

   NOTE: Since the water heater and piping system still have much air left after they are drained water off, a flash flow of water may be caused by such air pressure when re-supplying water through them. First open the valve carefully and gradually increase its opening to "Full Open" when the water flow becomes stable. When air bubbles disappear in the water, fully open the valve for hot and cold mixing faucet.

7. Also flow water through other hot and cold mixing faucets by the procedure of item 6 above.
8. Fully open the feed fuel valve for the fuel tank.
9. Connect the power supply cord.
10. Press the the "POWER SWITCH" to "ON" position.
11. Next open the valve for hot and cold mixing faucet, so hot water will flow out.

Operation start of the water heater in the cold district:

Before start the water heater, open the valve for hot and cold mixing faucet to make sure that water flows out. Neither of water flow nor smooth water flow is caused when the water heater and piping system are frozen. If this happens, wait until such frozen water is melted and re-start the operation of the water heater when water flows properly.

LONG TERM INACTIVITY

When leaving the unit unused over a long period of time, drain the heat exchanger and pipes thoroughly and disconnect the electrical cord.
SECTION E:
ROUTINE MAINTENANCE

INSPECTION AND MAINTENANCE

WARNING: RISK OF INJURY FROM MOVING PARTS AND ELECTRICAL SHOCK.
RISK OF INJURY FROM MOVING PARTS AND ELECTRICAL SHOCK. Disconnect the power supply cord before inspecting and servicing unit. All repairs should be left to professionals. RISK OF BACKFIRE AND INDOOR POLLUTION. Before operation make sure the flue pipe is free of snow, icing, leaves, bird’s nest or strong drafts.

CAUTION: RISK OF BURN INJURY. Do not touch the flue pipe top and the exhaust pipe.

When inspecting, NEVER do the following.

   a.  Do not remove the thermistor.
   b.  Do not remove the empty burning preventive electrode.
   c.  Do not adjust the pressure of the fuel pump.

INSPECTION AND MAINTENANCE ITEMS

1.  FLAMMABLE IN THE ENVIRONMENT
   Remove all flammable material from the area.

2.  DUST
   Check for dust inside of the unit and the bottom (base).

3.  FUEL LEAKS
   Always check for oil leaks. Clean off spilled fuel thoroughly when lubricating fuel. If a leak is found, shut down the unit until the problem is corrected.

4.  FUEL FEED LINE INSPECTION
   Check for fuel leaks from the fuel feed line. Replace it if any cracks or leaks are found.

5.  WATER INSIDE THE FUEL TANK
   Remove any water or waste particles that accumulate inside the fuel tank.

6.  FUEL STRAINER
   Vibration, noise, ignition and combustion failure could be caused by water or waste particles in the fuel strainer. Clean the strainer once a month.

7.  FLUE PIPE
   A clogged flue pipe will cause improper combustion. Inspection for any clogging or soot accumulation should be done at least once every year. Make sure not to place combustibles in the flue pipe area.

8.  WATER LEAKS
   Check the heat exchanger for water leaks. Always correct if found.

9.  BURNER INSPECTION
   Check the burner and combustion area for soot. Clean if found.
10. GASKETS AND WASHERS
   Check for water leaks caused by improper sealing of the water pipe. If there are leaks, gaskets or sealant must be replaced.

11. FLAME SENSOR (PHOTOELECTRIC CELL)
   a. Take out the flame sensor which is located to the left of the burner inside the cabinet.
   b. If the beam receiving surface of the flame sensor becomes dirty or contaminated, the unit will not operate properly. The beam receiving surface should be wiped with a soft cloth every 6 months.

12. BLOWER MOTOR
   Make sure there is no dust on the blower motor fan.

13. ODOR OR SOOT
   If you notice soot at exhaust pipe fittings, exhaust gas may be leaking from the pipe joints. Consult your dealer.

14. HEAT EXCHANGER
   Open the drain valve at least once a year to drain the heat exchanger. Pull up the lever of the temperature and pressure relief valve to allow air to enter the heat exchanger.

15. TEMPERATURE AND PRESSURE RELIEF VALVE
   The temperature and pressure relief valve may become immovable at times due to corrosion of pipes or mineral deposits in the pipes. Pull up the lever of the temperature and pressure relief valve every month and make sure the valve is movable.

16. EMPTY BURNING PREVENTIVE ELECTRODE
   Make sure no carbonic calcium accumulates on the empty burning preventive electrode.

17. PLUG AND RECEPTACLE
   Make sure the plug is free of dust. Be sure plug fits receptacle securely.

SECTION F:
TROUBLESHOOTING

WARNING: RISK OF INJURY FROM MOVING PARTS AND ELECTRIC SHOCK.
   Disconnect the power supply cord before servicing unit. All repairs should be left to professionals.

CAUTION: RISK OF BURN INJURY. Do not touch the unit and the heat exchanger while in hot.

If there is any abnormality, determine for the causes from the list below and perform the specified measure. Consult your dealer if problems cannot be corrected from this chart.
<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>POWER LAMP FAILS TO TURN ON</td>
<td>Disconnected power supply cord</td>
<td>Connect power supply cord.</td>
</tr>
</tbody>
</table>
| ALARM LAMP LIGHTS AFTER TURNING ON | Thermistor malfunction  
Out of water in heat exchanger  
Flame sensor malfunction  
Light is received on the receiving surface of photoelectric cell  
Bi-metal switch activated | Consult your dealer.  
Supply water.  
Consult your dealer.  
Consult your dealer. |
| BLOWER MOTOR OPERATES BUT IGNITION FAILS. | Abnormal location and adjustment of electrode  
Igniter malfunction.  
Abnormal lowering of electrical voltage  
Out of fuel  
Air pocket in fuel pipe.  
Clogged fuel strainer  
Circuit board malfunction  
Temperature fuse activated.  
Air pressure switch activated or malfunction  
Circuit board malfunction | Consult your dealer.  
Consult your dealer.  
Contact electricians.  
Check fuel gauge on fuel tank; refuel.  
Remove air pocket.  
Clean strainer.  
Consult your dealer.  
Consult your dealer.  
Check air intake line.  
Replace it.  
Replace it. |
| EXTINGUISHED AFTER IGNITION   | Stained beam receiving surface of flame sensor  
Flame sensor malfunction  
Air pocket in fuel pipe | Consult your dealer.  
Replace it.  
Remove air pocket completely. |
| NOISE FROM FUEL PUMP          | Air lock in fuel line  
Clogged intake line and pump | PORemove air.  
Consult your dealer. |
| NOISY COMBUSTION              | Fuel flow too much  
Fuel flow too little  
Fuel nozzle malfunction  
Improper installation of flue pipe | POConsult your dealer.  
Consult your dealer.  
Replace it.  
Re-install properly. |
| HOT WATER TEMP TOO LOW        | Thermistor malfunction  
Hot water supply beyond capacity | Consult your dealer.  
Close hot water faucet partially. |
| SOOT ACCUMULATION             | Dusty blower motor fan  
Improper installation of flue pipe  
Fuel flow too much  
Fuel nozzle malfunction | Consult your dealer.  
Re-install properly.  
Consult your dealer.  
Consult your dealer.  
Replace it. |
| FUEL LEAKAGE FROM FUEL PIPE   | Loose connection of fuel pipes | Consult your dealer. |
| WATER LEAKAGE                 | Water leakage from heat exchanger (Heat exchanger malfunction)  
Gasket malfunction | Consult your dealer.  
Replace it. |

**WARNING:** Do not re-use the unit until the cause of the problems have been determined.
LIMITED WARRANTY

TOYOTOMI U.S.A., INC. ("TOYOTOMI") warrants each product and any parts thereof sold by it to be free from defects in materials or workmanship under normal use and service for TWELVE (12) MONTHS from the date of delivery to the original purchaser at retail subject to the following terms and conditions.

WHAT IS COVERED  Product or any parts thereof which are defective in materials or workmanship

WHAT IS NOT COVERED

(1) This warranty does not extend to any defect due to the negligence of others, failure to install, operate or maintain unit in accordance with installation instructions (operating and maintenance instructions are furnished with each new unit), unreasonable use, accidents, alteration, use of unauthorized or non-standardized Toyotomi parts and accessories, electrical malfunction, i.e., as resulting from power surges, short circuit, etc.; incorrect installation; use of any fuel other than that specified in owners manuals; or repair by anyone other than a service facility specified by Toyotomi.

(2) Normal wear and tear of parts, including wicks, batteries, igniter coils and siphons, cutting blades, hoses, cables, burner mats and accessories

(3) This warranty does not cover shipping costs

WHO IS COVERED  The original purchaser at retail

WHAT WE WILL DO  TOYOTOMI will either repair or replace, at its option, all defective parts free of charge that are covered by this limited warranty on a carry-in basis, to your nearest authorized dealer or distributor of TOYOTOMI

WHAT YOU MUST DO FOR WARRANTY SERVICE  You must return the defective Product or part to any authorized dealer or distributor of TOYOTOMI with this LIMITED WARRANTY and a copy of your bill of sale or credit card charge receipt or other document evidencing the date of the Product's delivery. If service is not available locally, please contact our CUSTOMER RELATIONS DEPARTMENT at

TOYOTOMI U.S.A., INC.
604 Federal Road, Brookfield, CT 06804
(203) 775-1909

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